

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/30/2008
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 045239	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 01/17/2008
NAME OF PROVIDER OR SUPPLIER MONTICELLO HEALTHCARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1052 OLD WARREN ROAD MONTICELLO, AR 71655	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 000	INITIAL COMMENTS	F 000		
F 323 SS=E	<p>Complaint # 13196 was substantiated (all or in part) with deficiencies cited at F323 and F498.</p> <p>Complaint # 13237 was unsubstantiated.</p> <p>483.25(h) ACCIDENTS AND SUPERVISION</p> <p>The facility must ensure that the resident environment remains as free of accident hazards as is possible; and each resident receives adequate supervision and assistance devices to prevent accidents.</p> <p>This REQUIREMENT is not met as evidenced by: Complaint # 13196 was substantiated (all or in part) in these findings.</p> <p>Based on observation, interview and record review, the facility failed to ensure transfers via the whirlpool lift stretcher were provided in a manner to prevent possible accidents for 2 (Resident # 1 and # 5) of 2 case mix residents who received whirlpool baths. This failed practice had the potential to affect 5 residents who received whirlpool baths and used the whirlpool stretcher lift according to the Director of Nursing (DON) on 1/16/08. The findings are:</p> <p>1. Resident # 5 had diagnoses of Right Above the Knee Amputation, Alzheimer's Disease and Joint Stiffness. The Quarterly Minimum Data Set (MDS) dated 11/19/07 documented the resident was severely impaired in cognitive skills for daily decision making, totally dependent on 1 person for transfer and bathing and was not able to</p>	F 323		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 323	<p>Continued From page 1</p> <p>attempt balance while sitting - position, trunk control - without physical help.</p> <p>a. The Care Plan reviewed on 11/19/07 documented, "Problem: Requires total care with all ADLs (Activities of Daily Living) ... Shower/whirlpool three times a week and as needed. ... Mechanical lift only for transfers. ..."</p> <p>b. On 1/15/08 at 8:35 a.m., Certified Nurses Assistants (CNAs) # 3 and # 4 brought the Transverse Power Transfer Lift whirlpool stretcher into the room. The resident was placed on the Transverse Power Transfer Lift whirlpool stretcher and one seat restraint strap was placed across the resident's abdomen with the second seat restraint strap placed over the resident's left leg. The seat restraint strap on the leg was loose with approximately 12 inches of slack present. Four of four blue 2 inch straps were not strapped around the around the bottom of the seat area frame as per manufacturer's directions. One of the three white 1 inch straps was secured but the right side of the mesh stretcher cover was not over the side of the whirlpool stretcher frame as per manufacturer's directions. There was no side guard present. The resident was transported to and from the whirlpool, approximately 40 - 50 feet via the Transverse Power Transfer Lift.</p> <p>c. On 1/16/08 at 2:00 p.m., CNA # 4 was asked if she knew the blue and white straps on the blue mesh stretcher cover were supposed to go around the metal frame. The CNA stated, "No, me and [CNA # 3] tried to figure it out yesterday." The CNA was asked if she had any training or inservice on how to apply the Transverse Stretcher Cover. The CNA stated, "No, I tried to figure it out." The CNA was asked if she asked</p>	F 323			

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F 323	<p>Continued From page 2</p> <p>anyone how to apply the Transverse Stretcher Cover. The CNA stated, "Nope."</p> <p>d. On 1/16/08 at 2:20 p.m., CNA # 3 was asked if she had received any training on how to apply the Transverse Stretcher Cover. The CNA stated "No, another CNA showed me, [CNA # 5]." The CNA was asked if she knew that the blue and white straps should go around the metal frame. The CNA stated, "No." The CNA was asked if she knew the manufacturer's recommendations showed the seat restraint straps should be attached around the resident's chest and groin area. The CNA stated, "No."</p> <p>2. Resident # 1 had a diagnosis of Cerebrovascular Accident with right sided Hemiparesis. The Initial MDS dated 10/30/07 documented the resident was moderately impaired in cognitive skills for daily decision making, one side with a partial loss of voluntary movement of the arm, hand, and leg and was totally dependent on 2 + staff for transfers and bathing.</p> <p>a. The Care Plan dated 10/26/07 documented, "Problem: Requires total assist to meet daily ADLs needs ... Provide 2 person assist with all transfers, may use mechanical lift if needed. ..."</p> <p>b. On 1/15/08 at 2:07 p.m., the resident was in the whirlpool tub on the Transverse Power Transfer Lift. CNAs # 1 and # 2 were present in the whirlpool room with the resident. There was only one seat restraint strap present across the abdominal area. The seat restraint strap was loose with the residents right arm underneath the seat restraint strap. When the resident was lifted out of the whirlpool tub there was no side guard</p>	F 323			

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F 323	Continued From page 3 on the right side of the Transverse Power Transfer Lift stretcher. The resident's right arm was removed from underneath the seat restraint strap when the resident was dried and the seat restraint strap was not tightened to secure the resident to the Transverse Power Transfer Lift frame. Three of four 2" blue straps were not around around the bottom of the seat area frame as per manufacturer's recommendations. Two of three one inch wide white straps were not secured as per manufacturer's directions. The resident was transported from the whirlpool room on the 400 hall to room 200 via the Transverse Power Transfer Lift, approximately 70 to 75 feet. c. On 1/16/08 at 1:45 p.m. CNA # 2 was asked when she was last inserviced on use of the whirlpool stretcher. The CNA stated, "About 8 years ago." The CNA was asked how long has the facility been using the blue mesh slip cover on the whirlpool lift frame. The CNA stated, "Three months." The CNA was asked if she had seen any written instructions or had an inservice on how to attach the blue mesh slip cover on the whirlpool lift frame. The CNA stated, "I knew how to use it. I was doing baths. I didn't read it, I knew how to use it." The CNA was asked if the blue and white straps should be placed around the frame before the ends of the straps are connected. The CNA stated, "Yes." The CNA was asked who put the blue mesh cover on the whirlpool frame for [Resident # 5]. The CNA stated, "Not me." The CNA was asked did you know the straps were not fasten right and the CNA stated "Yes, I saw it when we got him to his room." The CNA was asked if she knew that two seat restraint straps were to be used. The CNA stated, "No."	F 323			

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F 323	<p>Continued From page 4</p> <p>3. On 1/16/08 at 12:45 p.m., the Maintenance Supervisor was asked if the Transverse Power Transfer Lift whirlpool stretcher had a side safety bar as per the manufacturer's recommendations. The Maintenance Supervisor stated, "No." The Maintenance Supervisor was asked how long the Transverse Power Transfer Lift whirlpool stretcher had been in use. The Maintenance Supervisor stated since about 2004. The Maintenance Supervisor was asked if the Transverse Power Transfer Lift whirlpool stretcher had ever had a side safety bar. The Maintenance Supervisor stated, "No, I unpacked it and put it together myself - it never had one." The Maintenance Supervisor was asked if he had looked at the manufacturer's directions for how to use the Transverse Power Transfer Lift whirlpool stretcher. The Maintenance Supervisor stated, "No."</p> <p>4. The manufacturer's directions for the Silcraft Transverse Power Transfer Lift documented "Transferring patient to lift stretcher ... 5. Roll patient on stretcher and install side guard and straps. ...". The pictures show the straps at the mid chest and pelvic/waist area. The pictures showed the side guard at the buttock to upper thigh area.</p> <p>5. The manufacturer's directions for the Model 1200 Transfer/lifts, the whirlpool lift used by the facility, documented "... Materials and options: ... A side guard safety bar is standard. ... The mesh cover is easily removed for laundering and includes two safety straps. ..."</p> <p>6. The manufacturer's directions for the Transverse Stretcher Cover Installation Instructions documented "... Qty (quantity)/Items</p>	F 323			

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F 323	Continued From page 5 sent: 1 ... Mesh stretcher cover; 2 Seat restraints. Installation instructions: 1. First, raise left and right wing arms to an upright position. Note to move wing arms push circular buttons in. 2. With the wings in the upright position slide the stretcher cover down over the frame. Longer white strap ends with male buckles are in front as shown. Tuck the cover down under the button knobs and fasten the three white buckles first. 3. Then snap together the [2 inch] blue straps around the bottom of the seat area frame as shown. ... 5. Now attach seat restraint straps through the slots provided on the back of stretcher cover as shown. ..."	F 323			
F 498 SS=E	483.75(f) PROFICIENCY OF NURSE AIDES The facility must ensure that nurse aides are able to demonstrate competency in skills and techniques necessary to care for residents' needs, as identified through resident assessments, and described in the plan of care. This REQUIREMENT is not met as evidenced by: Complaint # 13196 was substantiated (all or in part) in these findings. Based on observation, interview and record review, the facility failed to ensure Certified Nurses Assistants (CNA) were able to demonstrate competency in transfers via the whirlpool lift stretcher for 2 (Resident # 1 and # 5) of 2 case mix residents who received whirlpool baths. This failed practice had the potential to affect 5 residents who received whirlpool baths and used the whirlpool stretcher lift according to the Director of Nursing (DON) on 1/16/08. The findings are:	F 498			

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F 498	Continued From page 6 1. Resident # 5 had diagnoses of Right Above the Knee Amputation, Alzheimer's Disease and Joint Stiffness. The Quarterly Minimum Data Set (MDS) dated 11/19/07 documented the resident was severely impaired in cognitive skills for daily decision making, totally dependent on 1 person for transfers and bathing and was not able to attempt balance while sitting - position, trunk control - without physical help. a. The Care Plan reviewed on 11/19/07 documented, "Problem: Requires total care with all ADLs (Activities of Daily Living) ... Shower/whirlpool three times a week and as needed. ... Mechanical lift only for transfers. ..." b. On 1/15/08 at 8:35 a.m., CNA # 3 and # 4 brought the Transverse Power Transfer Lift whirlpool stretcher into the room. The resident was placed on the Transverse Power Transfer Lift whirlpool stretcher and one seat restraint strap was placed across the resident's abdomen with the second seat restraint strap placed over the resident's left leg. The seat restraint strap on the leg was loose with approximately 12 inches of slack present. Four of four blue 2 inch straps were not strapped around the around the bottom of the seat area frame as per manufacturer's directions. One of the three white 1 inch straps was secured but the right side of the mesh stretcher cover was not over the side of the whirlpool stretcher frame as per manufacturer's directions. There was no side guard present. The resident was transported to and from the whirlpool, approximately 40 feet via the Transverse Power Transfer Lift. c. On 1/16/08 at 2:00 p.m., CNA # 4 was asked if	F 498			

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F 498	<p>Continued From page 7</p> <p>she knew the blue and white straps on the blue mesh stretcher cover were supposed to go around the metal frame. The CNA stated, "No, me and [CNA # 3] tried to figure it out yesterday." The CNA was asked if she had any training or inservice on how to apply the Transverse Stretcher Cover. The CNA stated, "No, I tried to figure it out." The CNA was asked if she asked anyone how to apply the Transverse Stretcher Cover. The CNA stated, "Nope."</p> <p>d. On 1/16/08 at 2:20 p.m., CNA # 3 was asked if she had received any training on how to apply the Transverse Stretcher Cover. The CNA stated, "No, another CNA showed me, [CNA # 5]." The CNA was asked if she knew that the blue and whit straps should go around the metal frame. The CNA stated, "No." The CNA was asked if she knew the manufacturer's recommendations showed the seat restraint straps should be attached around the resident's chest and groin area. The CNA stated, "No."</p> <p>2. Resident # 1 had a diagnosis of Cerebrovascular Accident with right sided Hemiparesis. The Initial MDS dated 10/30/07 documented the resident was moderately impaired in cognitive skills for daily decision making, one side with a partial loss of voluntary movement of the arm, hand, and leg and was totally dependent on 2 + staff for transfers and bathing.</p> <p>a. The Care Plan dated 10/26/07 documented, "Problem: Requires total assist to meet daily ADLs needs ... Provide 2 person assist with all transfers, may use mechanical lift if needed. ..."</p> <p>b. On 1/15/08 at 2:07 p.m., the resident was in</p>	F 498			

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F 498	Continued From page 8 the whirlpool tub on the Transverse Power Transfer Lift. CNA # 1 and # 2 were present in the whirlpool room with the resident. There was only one seat restraint strap present across the abdominal area. The seat restraint strap was loose with the residents right arm underneath the seat restraint strap. When the resident was lifted out of the whirlpool tub there was no side guard on the right side of the Transverse Power Transfer Lift stretcher. The resident's right arm was removed from underneath the seat restraint strap when the resident was dried and the seat restraint strap was not tightened to secure the resident to the Transverse Power Transfer Lift frame. Three of four 2" blue straps were not around around the bottom of the seat area frame as per manufacturer's recommendations. Two of three one inch wide white straps were not secured as per manufacturer's directions. The resident was transported from the whirlpool room on the 400 hall to room 200 via the Transverse Power Transfer Lift, approximately 70 to 75 feet. c. On 1/16/08 at 1:45 p.m. CNA # 2 was asked when she was last inserviced on use of the whirlpool stretcher. The CNA stated, "About 8 years ago." The CNA was asked how long has the facility been using the blue mesh slip cover on the whirlpool lift frame. The CNA stated, "Three months." The CNA was asked if she had seen any written instructions or had an inservice on how to attach the blue mesh slip cover on the whirlpool lift frame. The CNA stated, "I knew how to use it. I was doing baths. I didn't read it, I knew how to use it." The CNA was asked if the blue and white straps should be placed around the frame before the ends of the straps are connected. The CNA stated, "Yes." The CNA was asked who put the blue mesh cover on the	F 498			

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F 498	<p>Continued From page 9</p> <p>whirlpool frame for [Resident # 5]. The CNA stated, "Not me." The CNA was asked did you know the straps were not fasten right and the CNA stated "Yes, I saw it when we got him to his room." The CNA was asked if she knew that two seat restraint straps were to be used. The CNA stated, "No."</p> <p>3. The manufacturer's directions for the Silcraft Transverse Power Transfer Lift documented "Transferring patient to lift stretcher ... 5. Roll patient on stretcher and install side guard and straps. ...". The pictures show the straps at the mid chest and pelvic/waist area. The pictures showed the side guard at the buttock to upper thigh area.</p> <p>4. The manufacturer's directions for the Model 1200 Transfer/lifts, the whirlpool lift used by the facility, documented "... Materials and options: ... A side guard safety bar is standard. ... The mesh cover is easily removed for laundering and includes two safety straps. ...".</p> <p>5. The manufacturer's directions for the Transverse Stretcher Cover Installation Instructions documented "... Qty (quantity)/Items sent: 1 ... Mesh stretcher cover; 2 Seat restraints. Installation instructions: 1. First, raise left and right wing arms to an upright position. Note to move wing arms push circular buttons in. 2. With the wings in the upright position slide the stretcher cover down over the frame. Longer white strap ends with male buckles are in front as shown. Tuck the cover down under the button knobs and fasten the three white buckles first. 3. Then snap together the [2 inch] blue straps around the bottom of the seat area frame as shown. ... 5. Now attach seat restraint straps</p>	F 498			

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F 498	Continued From page 10 through the slots provided on the back of stretcher cover as shown. ..."	F 498			